

Town of Whitby

Staff Report

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Report Title: 9-1-1 Telephone System Agreement with Region of Durham

Report to: Committee of the Whole

Date of meeting: April 15, 2024

Report Number: CAO 07-24

Department(s) Responsible:

Office of the Chief Administrative Officer

Submitted by:

Matthew Gaskell, Chief Administrative Officer

**Acknowledged by M. Gaskell,
Chief Administrative Officer**

For additional information, contact:

Matthew Gaskell, CAO

1. Recommendation:

1. That Report CAO 07-24 be received;
2. That the Mayor and Clerk be authorized to sign the 9-1-1 Joint Powers Agreement; and,
3. That the Region of Durham be so advised.

2. Highlights:

- The Town of Whitby has been a signatory to the 9-1-1 Joint Powers Agreement for the 9-1-1 Emergency Telephone Reporting System since its inception. Periodically changes are recommended and area municipalities are required to approve, by Council resolution, any amendments to the agreement and corresponding policy and procedure manual.
- Correspondence from Durham Region Chief Administrative Officer, Elaine Baxter-Trahair, has been received, requesting approval by Council resolution of a new 9-1-1 System Agreement. (Attachment 1).

3. Background:

In the Region of Durham there is a central communication system providing an emergency reporting service known as the 9-1-1 Emergency Telephone Reporting System. As part of this system, area municipalities are required to approve by Council resolution any amendments to the agreement and corresponding policy and procedure manual.

4. Discussion:

Approval of the development of a new 9-1-1 System Agreement was considered by the Region of Durham Finance and Administration Committee on May 10, 2022 and subsequently adopted by Regional Council.

As part of the new 9-1-1 System Agreement, there is incorporated expectations for performance and delivery of services, addresses financial matters and shifts operational responsibilities to the service provider (DRPS). Finally, the new 9-1-1 System Agreement sets out to the budget process and financial approvals for the 9-1-1 System to define roles and responsibilities.

5. Financial Considerations:

N/A

6. Communication and Public Engagement:

N/A

7. Input from Departments/Sources:

N/A

8. Strategic Priorities:

The signing of this agreement supports the strategic goal to provide for a safe and healthy and inclusive community as identified in the [Community Strategic Plan](#).

9. Attachments:

Attachment 1 – Regional Municipality of Durham 9-1-1 System Agreement, 2024