

## Attachment 3

Responses Overview

Active

148



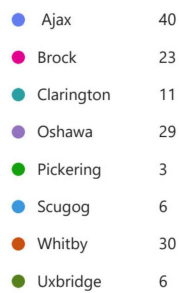
03:31



202



1. Please indicate which city, town or township you reside in.



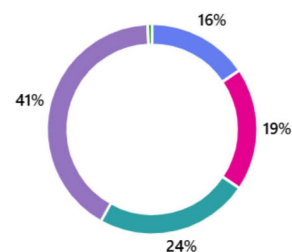
2. Please indicate your postal code.

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### Latest Responses

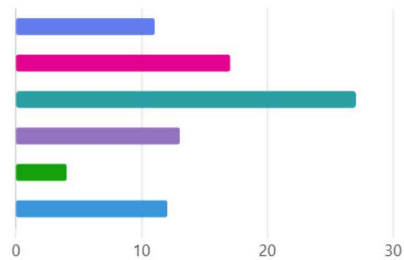
11 respondents (7%) answered L1N for this question.

3. Do you currently use accessible taxis?



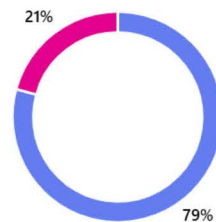
4. How often do you use accessible taxis?

Daily	11
Weekly	17
Monthly	27
Seasonally	13
Annually	4
Never	12



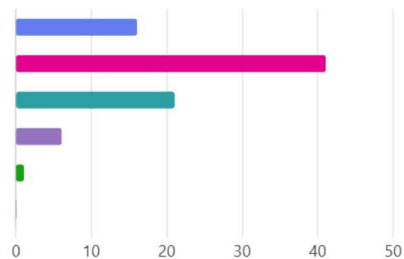
5. In the last 24 months have you needed an accessible taxi and were not able to book one?

Yes	65
No	17



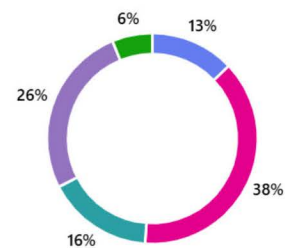
6. If an accessible taxi were available how often do you think you would use it?

Daily	16
Weekly	41
Monthly	21
Seasonal	6
Annually	1
Never	0



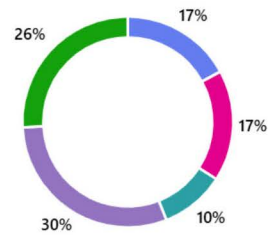
7. What is your primary destination when using accessible taxi services? Check all that apply.

Employment/volunteering	23
Health/medical appointment	68
Leisure (casino, restaurant, movie theatre, community program)	29
Personal errands (groceries, banking, etc.)	47
Other	11



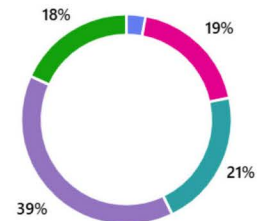
8. Which other types of transportation do you use? Select all that apply.

Private transportation companies (e.g. Uber/Lyft)	43
Durham Region Transit	43
Durham Region Transit Specialized Service	25
Personal Vehicle	76
Vehicles belonging to friends or family	65



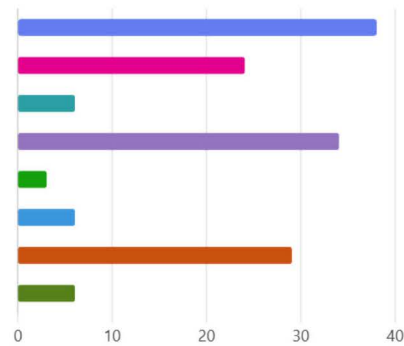
9. What challenges have you encountered when using accessible taxi services? Select all that apply.

No challenges – Accessible Taxi Services in my municipality work well	6
I had a need in the past but was not aware this service was available/did not know where to call for...	38
Too costly	43
Accessible taxi was not available for my pick-up time / too few accessible taxis available.	79
Other	37



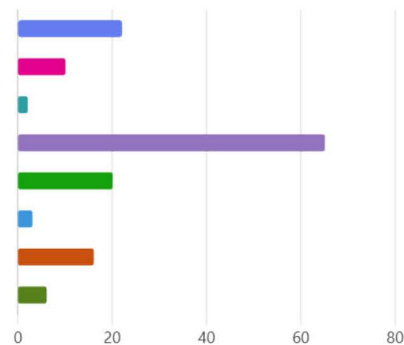
10. Which municipality are you likely to start your travel from?

Ajax	38
Brock	24
Clarington	6
Oshawa	34
Pickering	3
Scugog	6
Whitby	29
Uxbridge	6

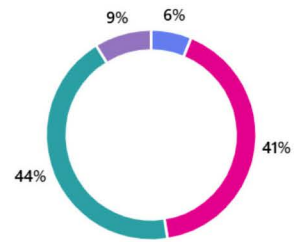


11. Which municipality are you likely to travel to?

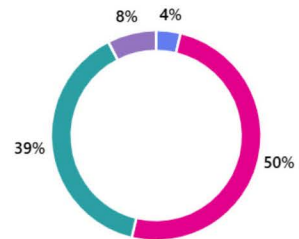
Ajax	22
Brock	10
Clarington	2
Oshawa	65
Pickering	20
Scugog	3
Whitby	16
Uxbridge	6



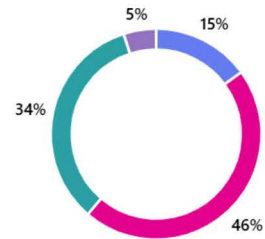
12. Condition of vehicle:



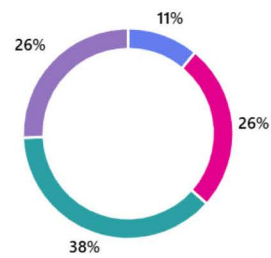
13. Cleanliness of vehicle:



14. Driver professionalism:



15. Timeliness of pickup



16. Overall service with an accessible taxi in Durham Region

● Exceptional	2
● Good	24
● Fair	33
● Poor	25

