

# Town of Whitby Staff Report

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## Report Title: Whitby Fire & Emergency Services – 2024 Annual Report

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**Report to:** Committee of the Whole

**Date of meeting:** June 2, 2025

**Report Number:** FES 02-25

**Department(s) Responsible:**

Fire and Emergency Services

**Submitted by:**

Fire Chief Michael Hickey

**Acknowledged by M. Gaskell,  
Chief Administrative Officer**

**For additional information, contact:**

Fire Chief Michael Hickey, ext. 4331

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### 1. Recommendation:

That Council receives, for information, and reviews Whitby Fire & Emergency Services (WFES) 2024 annual report.

### 2. Highlights:

- WFES' annual report focuses on showcasing the dedicated efforts of our staff to protect the lives and property of Whitby's citizens/community, through both reactive (suppression and rescue/emergency medical care, etc.) and proactive (fire prevention, fire inspections, public education etc.) measures.
- Notable sections presented within the annual report include:
  - Message(s) from WFES Leadership Team;
  - Celebrating accomplishments in innovation, education and leadership as well as key staff milestones (promotions, transfers, retirements);
  - Remembering those we have lost;
  - WFES Bob Mowat Leadership Award recipient;
  - WFES Meritorious Service Award recipients;
  - WFES participation within the community;
  - Emergency Response Statistics;
  - Thanks to all Community Partners; and,
  - Testimonials from the public.

### **3. Background:**

As per the *Fire Department Establishing and Regulating By-law (#7263-17)*, the Fire Chief is responsible and required to prepare and present an annual report to members of Council.

### **4. Discussion:**

The annual report provides an opportunity to celebrate and reflect upon the amazing work of the dedicated men and women who serve WFES' throughout its' five (5) divisions: Suppression, Risk Management & Education, Professional Development & Training, Asset Management and Administration & Leadership.

WFES has a long-standing history of providing quality emergency services and educational programs to the community we serve. WFES stands committed to continuous improvement of our emergency response services and skills through collaborative interactions with internal departments and external community partners.

### **5. Financial Considerations:**

Not applicable.

### **6. Communication and Public Engagement:**

The Whitby Fire & Emergency Services 2024 annual report (Attachment 1) will be posted on the Town of Whitby's public website, under the Fire Services page.

There are no further communication or public engagement considerations associated with this report.

### **7. Input from Departments/Sources:**

Aside from regular collaboration with Whitby Fire & Emergency Services' community partners, no further input from other departments and/or sources was required for this report.

### **8. Strategic Priorities:**

The recommendation contained in this report aligns with the following Strategic Pillars and Actions identified in the Town's Community Strategic Plan:

- Whitby's Neighbourhoods – Safe, Healthy, & Inclusive
  - Objective 1.1 – Improve community safety, health, and wellbeing

The attached annual report provides an informative and photographic summary of WFES' continued dedication of improving strategic and tactical skills and/or methods, to ensure efficient emergency responses throughout the community we serve. In addition, the annual report demonstrates the multiple ways WFES' gives back to the community through various fundraisers and/or public events. These engagements provide WFES staff the opportunity to educate and inform residents on important fire and life safety skills.

**9. Attachments:**

Attachment 1 – Whitby Fire & Emergency Services – 2024 Annual Report