## **Memorandum to Council**

## **Financial Services Department**

## Procurement & Risk Division



To: Mayor and Members of Council

CC: Acknowledged by M. Gaskell,
Chief Administrative Officer

From: Christine Wood, Senior Manager,

Procurement & Risk

**Date:** June 23, 2025

File #:

**Subject:** Follow-up response to Inquiry on FS 25-25

At the June 2, 2025 Committee Meeting, there was an inquiry, related to Staff Report FS 25-25 – "Annual Insured Claims Report", on why in-year claims dropped from 121 in 2023 to 75 in 2024.

In reviewing the historical claims data and discussions with the Durham Municipal Insurance Pool (DMIP) and other departments, 2023 appears to be an anomalous year with a higher-than-average number of claims. DMIP reported the Town's increase in frequency of claims overall in 2023 is consistent with their pool data for 2023.